

## HealthL



#### **PRICING OF DIGITAL HEALTH TECHNOLOGIES**

CONSIDERATIONS, PITFALLS AND OPPORTUNITIES

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## **Our Focus**

>

Support companies introducing new technologies

Help increase the likelihood that the technology will be adopted





## Experience (partial list)

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BOSTON **MEDTECH** ADVISORS

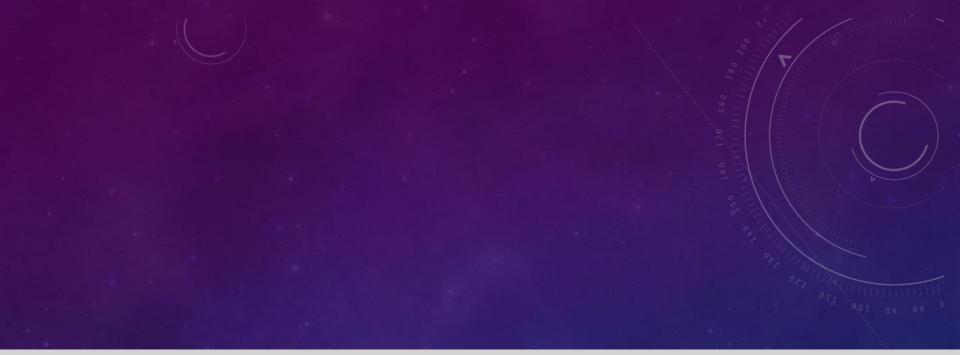
More Experience > Better Results

Aesthetic Medicine	Allergy	Ambulatory Monitoring	Anesthesiology	Biologics	Biomarkers	Brain / Neurosurgery	Cancer Therapies
Cardiology	Cellular Therapies	Critical Care	Cryosurgery	Dermatology	Diabetes	Digital Health	Drug Delivery
Drug / Device Combinations	Durable Medical Equipment	Emergency Medicine	Endoscopy	Gastroenterology	General Surgery	Health IT	Healthcare Services
Hematology	Hepatology	Home Care	Hypertension	Hyperthermia	Interventional Cardiology	In-Vitro Diagnosis	Interventional Radiology
Light-Based Therapies	Neurology	NICU	Ophthalmology	Orthopedic	Pain	Patient Monitoring	Pathology
Pulmonary	Radiology / Imaging	Rehabilitation Medicine	Renal	Robotics / Navigation Systems	Sleep Medicine	Speech Therapy	Spine Surgery
Surgical Simulation	Telemedicine	Transfusion Medicine	Urology	Vascular Medicine	Wearable Devices	Wellness / mHealth	Wound Care

#### AGENDA

- Why 'Pricing' is important?
- The U.S. healthcare system
- Codes and Coverage
- The changing landscape
- Digital Technologies Considerations and Decisions
- Case studies
- So, what do we need to do?





#### Why 'Pricing' is Important?

More Experience > Better Results



#### FACT #1:

#### **Most Companies Miss Their Plans**

**Business** 

Plan

y5

y6

y7

y8

y9



<10% of

companies reach adoption, but after a considerably longer time than originally planned.

#### >90% of

companies never achieve adoption of their technology.



y2

у3

y4

Market Introduction

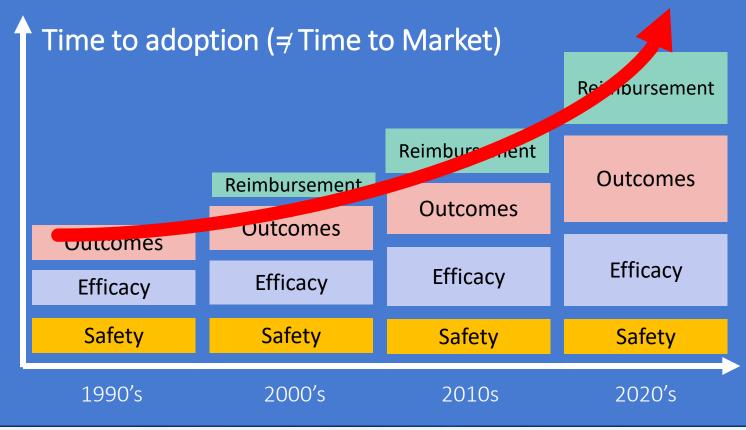
y1

y10

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#### FACT #2

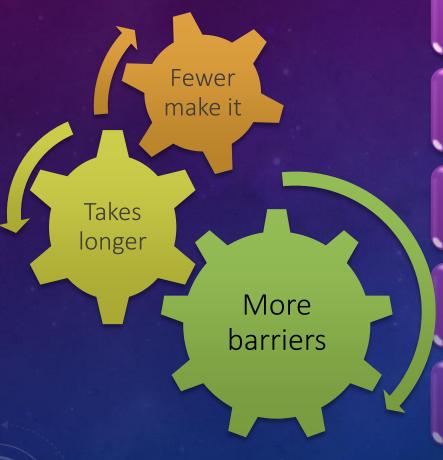
#### Time to Clinical and Market Adoption Continues to Increase





FACT #3:

### Longer Time-to-adoption Has Considerable Implications



Delayed revenue

Need for more funding

Valuations are negatively impacted

Business development initiatives are delayed

Increased risk of new competitors



#### **Proper Pricing and Reimbursement are**

**Key Requirements for Adoption of NEW Technologies** 

Pricing model and even favorable reimbursement do not guarantee utilization of the technology...

#### But,

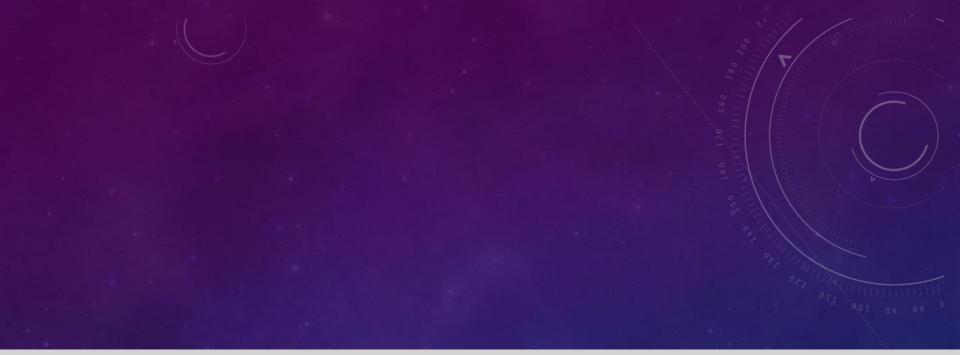
Inappropriate pricing and lack of reimbursement adversely impact utilization. What does it mean to 'have reimbursement'?

- The technology or procedure is covered...
- ✓ The coverage is **sufficiently broad**...

The payment is appropriate

 covering the costs of physicians, hospitals, distributors and manufacturers





#### The U.S. Healthcare System



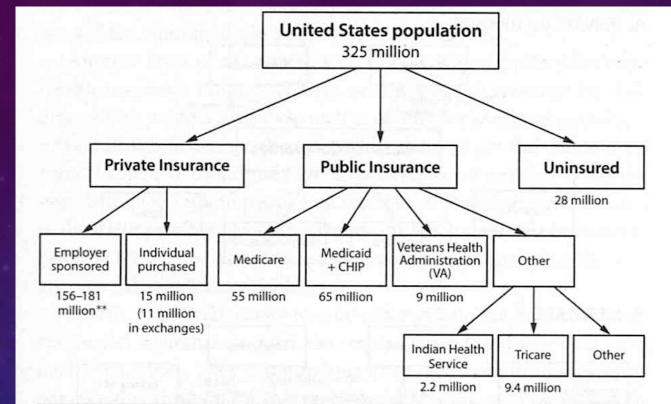


"The American healthcare system is a patchwork of different arrangements and is very confusing to navigate..."

**Dr. Ezekiel Emanuel** 



# Healthcare Coverage in the U.S.



#### Medicare

- Federal program, ages
   >65 and permanently disabled;
- ~35% Medicare Advantage

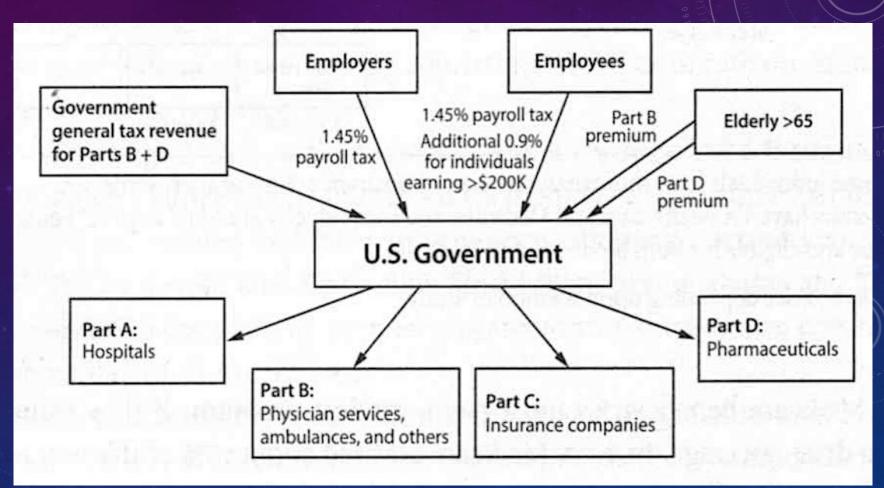
#### Medicaid

- Lower income (administered by states)
- CHIP (Children's Health Insurance Program): children not covered by parents' insurance

#### **Private insurance**

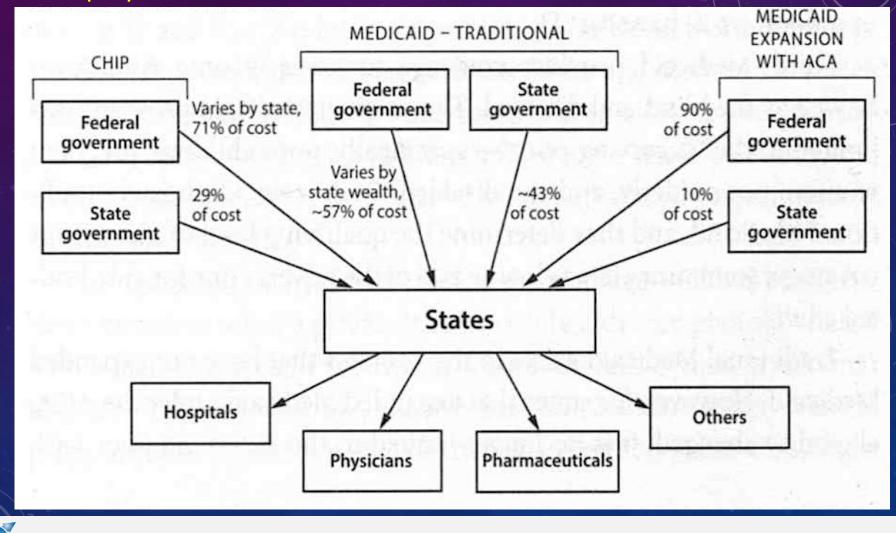
- Hundreds of plans
- Most covered through employers.

## Medicare pays through 4 major programs to statutory mandated services

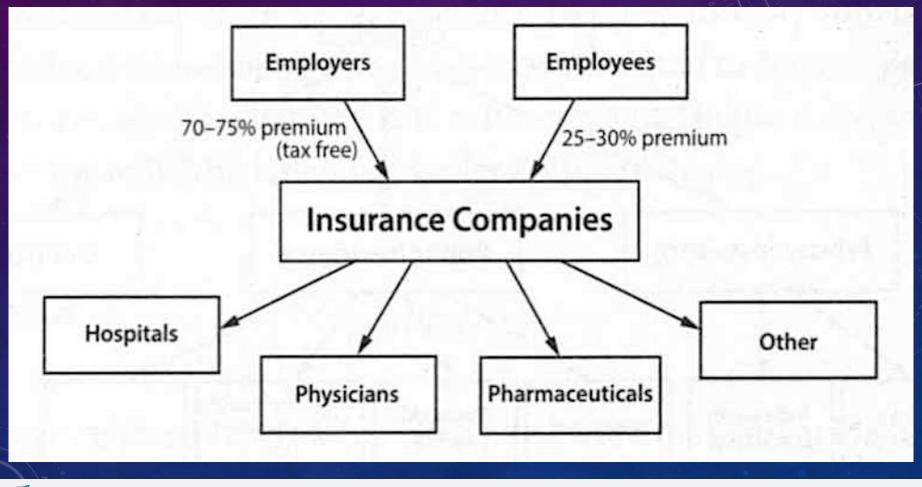




## Medicaid each state runs its program, determines coverage and payments

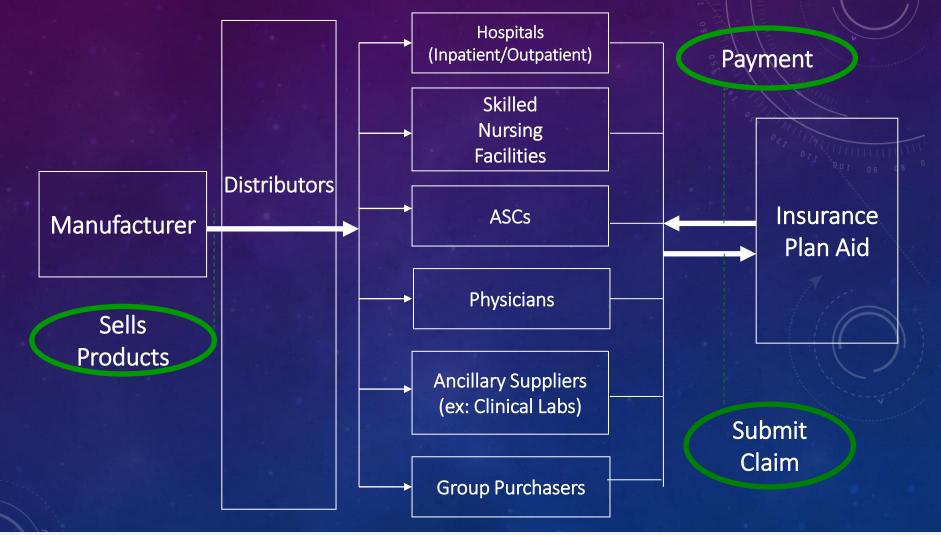


BOSTON MEDTECH ADVISORS More Experience ► Better Results Private Insurance each plan determines what to cover; payments are negotiable



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# Payments by payers are Made To Providers, Not to Manufacturers of Technology







#### Codes and Coverage 101

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#### THREE DISTINCT ELEMENTS

#### (1) CODES

Unique identifiers Diagnoses, procedures, devices, diagnostics, inpatient and outpatient services...

#### (2) COVERAGE

Terms and conditions for payment

#### (3) PAYMENT

Remuneration by health insurance plans, and government-funded programs

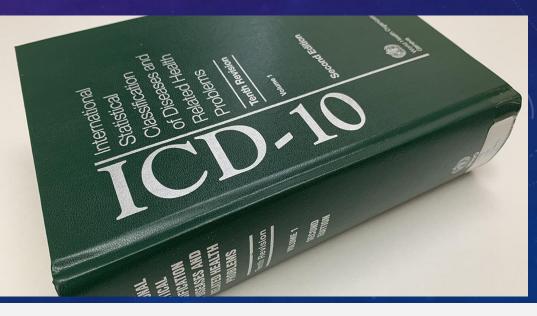


#### THE INTERNATIONAL CLASSIFICATION OF DISEASES Tenth Edition (ICD-10)

~70,000 diagnosis codes and ~70,000 procedure codes

- Published by The World Health Organization (WHO)
- Updated annually

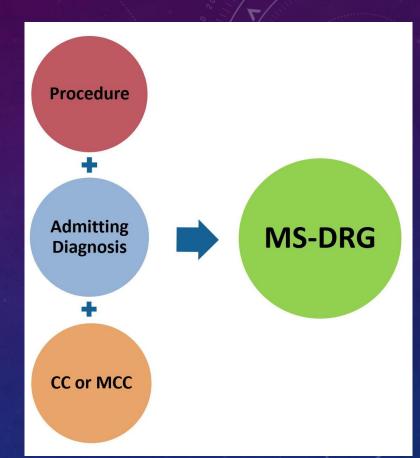
PCS - procedural classification system CM - morbidity classification





## DIAGNOSIS-RELATED GROUPS (DRG)

- ~740 DRG categories.
- Enable standardized prospective payments to hospitals, based on the "average" cost to deliver care to a patient with a particular disease.
- The DRG is determined by the principal diagnosis and procedure, and patient's secondary comorbidities and complications.



**DRG payments cover all charges associated with an inpatient stay** from the admission to discharge including nursing services, room and board, diagnostic and all ancillary services, **EXCEPT PAYEMINTS TO PHYSICIANS**.



HEALTHCARE COMMON PROCEDURE CODING SYSTEM (HCPCS LEVEL II)

Codes describing items, supplies and non-physician services not covered by payments for other services.

- Maintained by Medicare
- Updated quarterly



PROFESSIONAL

#### HCPCS Level II

A resourceful compilation of HCPCS codes Supports HIPAA compliance

**2021** optum360coding.com



### CPT (CURRENT PROCEDURAL TERMINOLOGY) CODES

Report medical, surgical, and diagnostic procedures and services.

- Over **10,000 codes**
- CPT codes are maintained by the AMA CPT Editorial Panel
- The Editorial Panel revises, updates, and modifies CPT codes, descriptors, rules and guidelines.





#### **CPT CODES**

## **Category** I

 Approval requires meeting significant requirements, including multiple publications, installed / growing user base in the U.S. and support of relevant professional societies.

# Reimbursement by payers is more likely

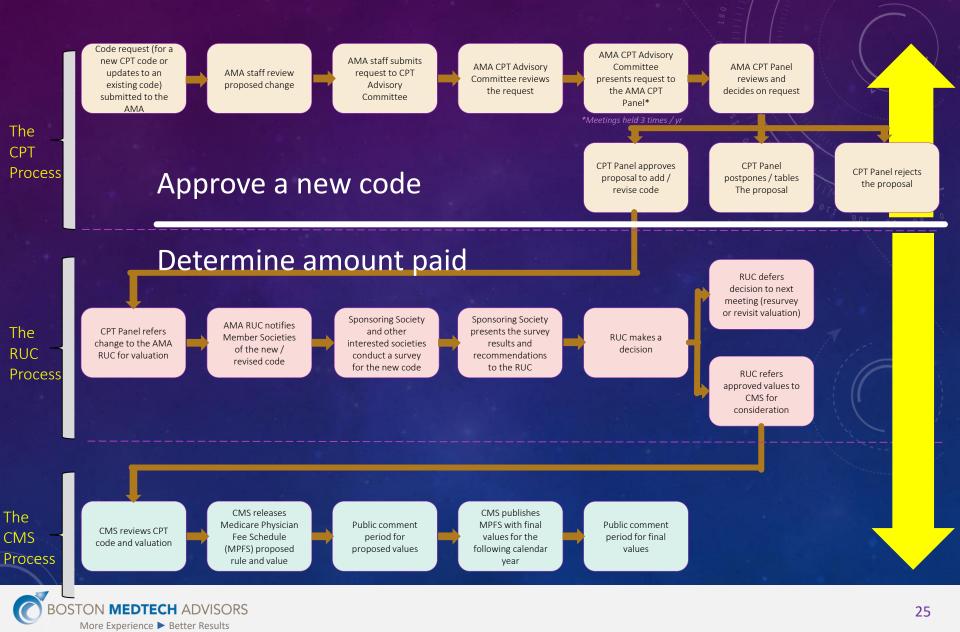
## Category III

- Assigned to emerging technologies, for <u>services that do</u> <u>not meet requirements for a</u> <u>Category I code</u>.
- Remain in effect for 5 years, unless replaced earlier by a Category I code.

Less likely to be reimbursed



## DEVELOPMENT OF A NEW CPT CATEGORY I CODE



FDA approval does not guarantee reimbursement FDA approval of a device allows its marketing in the U.S. Payers decide whether to cover the device or the procedure.

Clinical data supporting most FDA approval decisions - a single study, documenting safety and efficacy.

Payers' coverage decisions are based on evidence - multiple peer-review publications summarizing studies assessing clinical outcomes.



# Code *≠* Coverage



## **COVERAGE - ASSESSED BY EACH PAYER**

#### Medicare

Scope is governed by statue "reasonable and necessary for the diagnosis or treatment of illness or injury."

- Improved outcomes (e.g., return to regular activities)
- Benefits outweigh risks
- Clinical evidence shows outcomes in the relevant population

#### Private Plans (e.g., BCBS)

#### Each plan sets own criteria

- The technology improves health outcomes
- The technology is beneficial as established alternatives
- The improvement is attainable outside of investigational settings

Coverage *≠* Sufficient Payment



### PRICING

#### Medicare

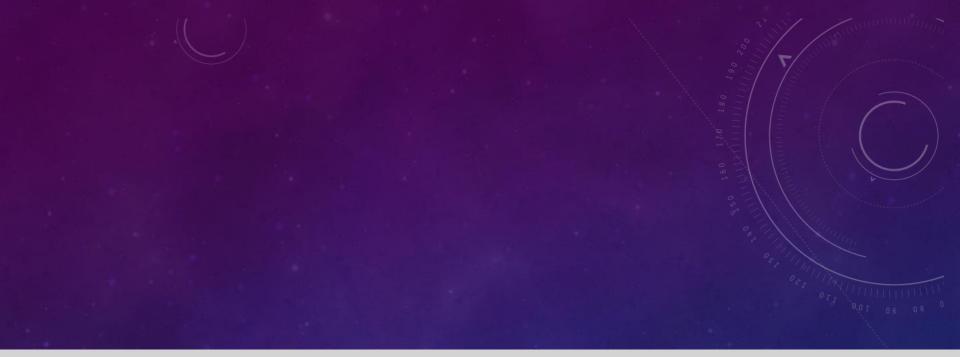
- Formal pricing process
- Standardized fee schedule (modulated by geography, teaching affiliation, etc.)
- Fee schedule not negotiable
- Public information

#### **Commercial Payers**

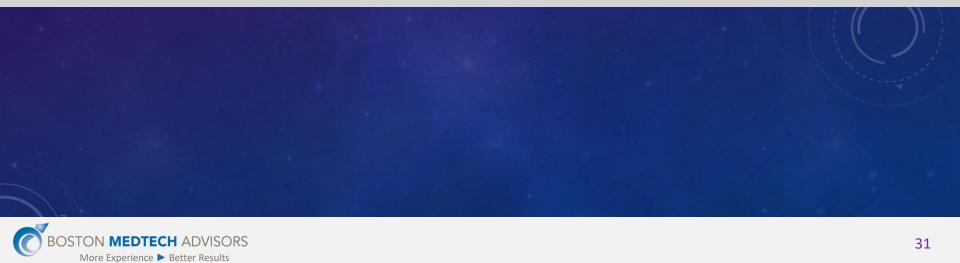
- No formal pricing process (typ. using Medicare as benchmark)
- Fee schedule negotiated with each provider
- Confidential information

Fee schedules are subject to changes by payers. Supporting fees are an ongoing effort.





#### Reimbursement and Pricing Environment May Finally Change.... Maybe



### U.S. Healthcare

## \$3.8 trillion

## \$11,500 per person

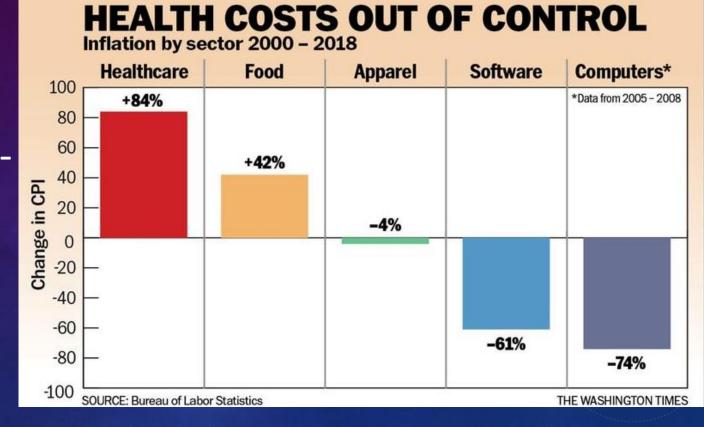
## 17.7% of GDP

Germany	11.7%
Israel	7.5%

Federal government	28%
State and local governments	17%
Private business	20%
Individuals	28%
Other private sources	7%

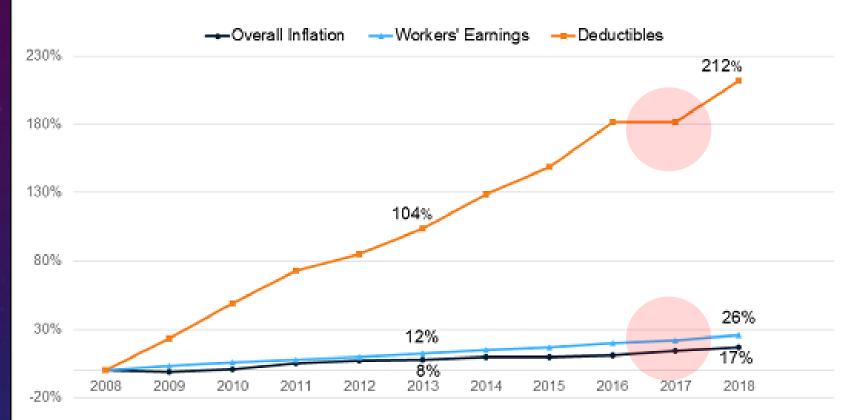


## Most expenditures -Fee for Service





#### Since 2008, General Annual Deductibles for Covered Workers Have Increased Eight Times as Fast as Wages



NOTE: Average general annual deductibles are among all covered workers. Workers in plans without a general annual deductible for in-network services are assigned a value of zero.

SOURCE: KFF and KFF/HRET Employer Health Benefits Surveys. Consumer Price Index, U.S. City Average of Annual Inflation (April to April); Seasonally Adjusted Data from the Current Employment Statistics Survey (April to April).





## CHANGE IS UNDERWAY



Volume

#### Value

*"We are moving to a system that rewards value over volume.* 

Paying for value will foster innovation, as providers look for ways to compete for patients by providing the highest quality care at the lowest cost."



#### WHAT CONSTITUTES VALUE?

"Value is measured by patient health outcomes per dollar spent."

#### Quality improvements (examples):

- Prevention of illness
- Early detection
- Right diagnosis
- Right treatment to the right patient
- Rapid cycle time of diagnosis and treatment
- Fewer invasive treatments

- Fewer complications
- Fewer mistakes and repeat treatments

Value

(Outcomes, Safety, Service)

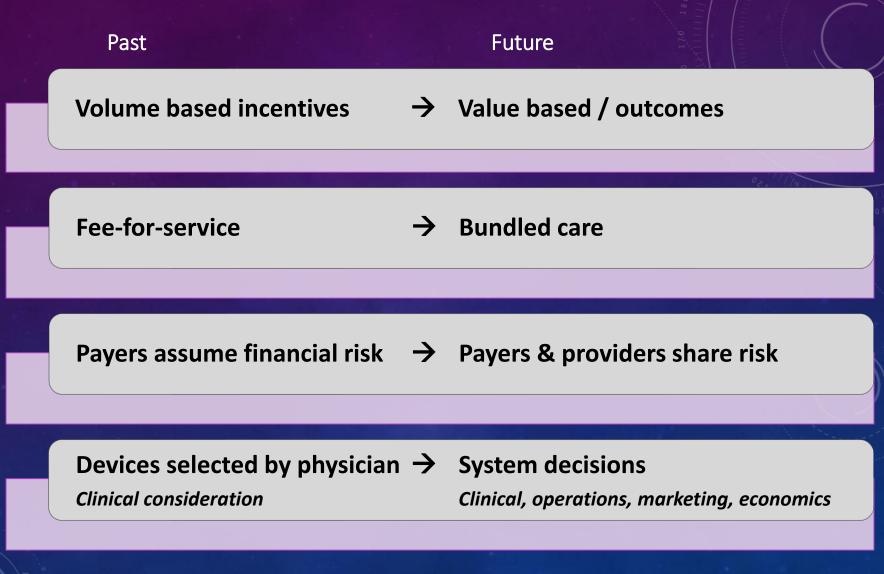
- Faster and more complete recovery
- Less need for long-term care
- Fewer recurrences
- Reduced need for ER visits
- Slower disease progression

## Many Reforms and Initiatives are Being Evaluated

- Accountable Care Organizations (ACO) shift from fragmented and inconsistent care to coordinated care and measured performance
- Value-Based Purchasing (VBP) Program reward value and patient outcomes, instead of just volume of services
- Reduced Payments for Hospital Acquired Conditions stop paying for certain conditions developed while the patient is hospitalized
- Hospitals Readmission Reduction Program reduce payments to acute care hospitals with excess readmission
- Risk sharing



## The Emerging Landscape







## **Digital Technologies** -

**ADVISORS** 

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## **Additional Considerations and Decisions**



## PRICING MODEL - INFLUENCED BY NUMEROUS FACTORS

- Healthcare systems using the technology
- Where the technology will be used (hospitals, outpatients, home, etc.), by whom?
- Who will purchase the technology? Capital / operating budget, purchasing considerations
- Economic landscape; available reimbursement? Need to develop new reimbursement? How will money flow from payer to provider to manufacturer
- Competing products and clinical alternatives
- Clinical evidence
- Workflow

BOSTON MEDTECH ADVISORS More Experience better Results Setting a business model and pricing without understanding the influence of other factors will lead to suboptimal strategy (in most cases...)

## Categorizations of digital services

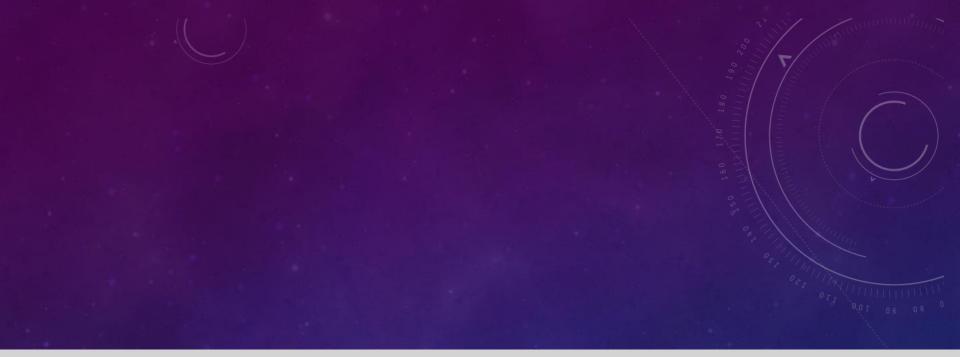
- Synchronous / Asynchronous services
- Non-automated / Automated services
- Work-time requiring services / No-work-time requiring services

#### Different pricing models for different offerings

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- Synchronous / non-automated / work-time requirements.
   Patient and a clinician interacting remotely at the same time (e.g., e-visit)
- Asynchronous / non-automated / work-time requirements. Interaction is not simultaneous, work-time is required, although delayed (e.g., patient sends an inquiry and/or data and waits for a response from the clinician).
  - Asynchronous / automated / work-time requirements.
    Automation is built into the interaction. Patient acts independently performing assigned activities, guided by the autonomous digital app. Professionals interacts with the patient when necessary, using the platform. The work-time reflects the monitoring done by the therapist, but generally, not affected by the frequency of use by the patient (e.g., virtual therapy).
- Asynchronous / automated / no work-time requirements. Services do not require work-time by a clinician. The treatment is offered via the digital service using a virtual platform, designed to guide the patient independently, at any time (self treatment).





### **Case Studies**

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- Itamar Medical introduced a userfriendly, home-based OSA device (WatchPAT).
- The AASM objected to codes and coverage for home studies (loss of income to physicians).
- Without codes and coverage from CMS and most commercial payers, sales of WatchPAT were nominal.

#### **BMTA:**

- Convinced CMS to issue coverage prior to having CPT codes.
- CMS temporary codes were also gradually adopted by commercial payers.
- Eventually, AASM agreed to new CPT codes.
- Fee schedule supports premium pricing.



#### Revenue Earnings



 Pricing of WatchPAT higher than competitors

 Justified by faster turnover and less handling

With **new codes and expanding coverage**, sales of WatchPAT increased to ~\$50M run-rate Acquired by Zoll Medical for ~\$500M (2021)





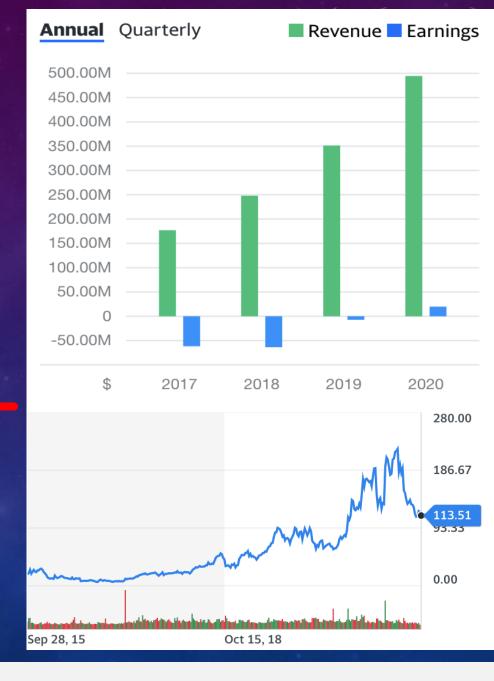
- A new treatment modality for solid tumors
- Low intensity electrical field, applied through external electrodes; 24/7 treatment
- First FDA approval GBM
- Large number of studies additional tumors





#### BMTA:

- Developed pricing rationale for the treatment - compared to drug therapy, not device-based
- Assessed reimbursement structures for the home-based therapy
- Advised the company to become the provider for the therapy rather than sell devices to oncology clinics
- Company received a HCPCS code for its equipment
- Reimbursement >\$10K /month
- Rev >\$500M / year
- Valuation ~\$10B



## THE PROCESS - IN BOTH CASES

- Understand the market guidelines, practices, workflow, barriers, politics...
- Identify the value of your products / services, as perceived by the users
- Focus on specific market segment
- Design the product to maximize specific value attributes
- Develop a rational pricing position
- Identify / develop the appropriate delivery system / providers
- Develop and execute supportive reimbursement strategy -- codes and coverage



 Start planning early... waiting until you are in the market is too late

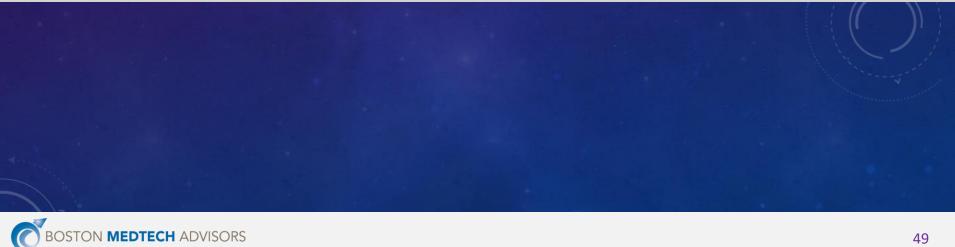
 Pricing is never an independent function. It is part of your strategy.





## So, What Do We Need To Do?

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Addressing pricing and reimbursement early in the process changed from:

Failure to address pricing and reimbursement early in the project life changed from:

Past	• Not important	• Not a big deal
Yesterday	• Nice to do	Bad practice
Today	<ul> <li>Important / critical</li> </ul>	Business malpractice



## Assess HOW 'Pricing' and 'Reimbursement' Affect YOUR Plans

Selection of first application / indication / market segment	Product configuration / users' requirements	Regulatory strategy / IFU
Required clinical data to support reimbursement, pricing position and marketing	Go-to-market strategy	Financial plans
Business and operating models	Identifying appropriate advisors	Required people, skills & budgets

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## The Initial Review Must Address All Relevant Elements

#### What will be reimbursed?

- Professional services
- Facility costs
- Device / product

#### Who are the users?

- PCP / specialties
- Nurses
- Licensed therapists
- Patients

#### **Medical practice**

- Established, modified or a new practice?
- Clinical workflow

#### Who will pay?

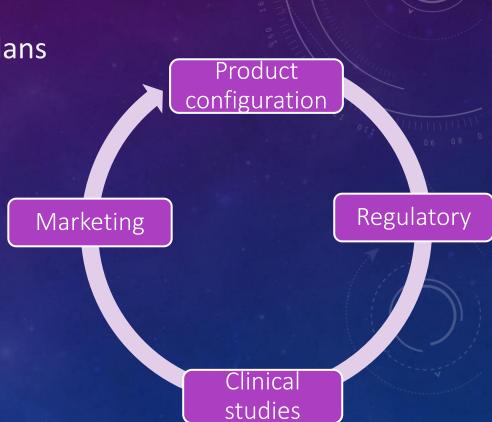
- Medicare
- Medicaid
- Commercial payers
- IDNs
- Government
- Employers
- Patients

Where will the service / technology be used?

- Inpatient facility
  - Hospitals
  - Long term care
- Outpatient
  - Hospital-based
  - o Ambulatory
    - surgical centers
  - Physician offices
- Home

# So, When Should We **Start** Reviewing Pricing and Reimbursement?

- Reimbursement and pricing plans will affect all key activities
- Remember:
  - FDA approval does not guarantee reimbursement
  - Codes ≠ Coverage





The sooner you understand your market and roadmap to adoption - including pricing and reimbursement - the better you are

